

# We observe and uphold Ontario's Human Rights Code

Our organization respects and follows the letter and spirit  
of the Ontario Human Rights Code.

We support and protect the dignity and worth of everyone.  
We provide equal rights and opportunities for all employees, clients and volunteers.  
Our policies, programs and processes are designed to address, prevent and eliminate  
discrimination in all aspects of employment and when we provide services to others.  
We do not tolerate harassment or unwelcome comments and actions.  
We take prompt action if such problems occur.

These are the prohibited grounds of discrimination under the Code:

race, ancestry, place of origin, ethnic origin, citizenship, sexual orientation,  
sex, gender identity, gender expression, disability, colour, creed,  
age (18 and over, 16 and over in housing), marital status, family status, reprisal,  
receipt of public assistance (in housing), record of offences (in employment)  
and discrimination because of association.

The Code requires equal treatment in employment, housing, contracts, goods,  
services and facilities, and membership in vocational associations and trade unions.

The **Ontario Human Rights Commission** works to promote, protect and advance human rights.  
Its main focus is the root causes of discrimination. Through outreach, cooperation, partnership  
and advocacy, the OHRC aims to advance Ontario's human rights culture. Contact the OHRC  
if you want to learn more about human rights education and outreach or human rights issues  
in Ontario.

Website: [www.ohrc.on.ca](http://www.ohrc.on.ca)  
Email: [info@ohrc.on.ca](mailto:info@ohrc.on.ca)  
Toronto: 416-326-9511  
Toll Free: 1-800-387-9080  
TTY: 416-326 0603  
TTY (Toll Free): 1-800-308-5556

The **Human Rights Legal Support Centre** provides free legal services to people who have  
been discriminated against under Ontario's Human Rights Code. Contact the Centre if you  
have experienced discrimination and need legal advice or help deciding whether you should  
make a human rights application.

Website: [www.hrlsc.on.ca](http://www.hrlsc.on.ca)  
Tel: 416-597-4900  
Toll Free: 1-866-625-5179  
TTY: 416-597-4903  
TTY (Toll Free): 1-866 612-8627

The **Human Rights Tribunal of Ontario** deals with claims of discrimination filed under the Ontario  
Human Rights Code. The Tribunal resolves applications through mediation or adjudication.  
The Tribunal's goal is to resolve claims in a fair, open and timely manner. Contact the Tribunal  
if you want an application guide or information about the status of your case, copies of any  
Tribunal forms or information about the Tribunal's procedures.

Website: [www.hrto.ca](http://www.hrto.ca)  
Tel: 416-326-1312  
Tel (Toll Free): 1-866-598-0322  
TTY: 416-326-2027  
TTY (Toll Free): 1-866-607-1240

Case-related enquiries should be directed to:  
The Registrar, Human Rights Tribunal of Ontario  
655 Bay Street, 14th floor  
Toronto, ON M7A 2A3  
Phone: 416-326-1519 | Toll-free: 1-866-598-0322  
TTY: 416-326-2027 | TTY Toll-free: 1-866-607-1240  
Fax: 416-326-2199 | Fax Toll-free: 1-866-355-6099  
Email: [HRT0.Registrar@ontario.ca](mailto:HRT0.Registrar@ontario.ca)



**Ontario  
Human Rights Commission**  
**Commission ontarienne des  
droits de la personne**